

Statement

Dear Customers,

Thank you for your continued trust and support for Bestzyme!

To further enhance our brand image and customer experience, we have officially launched an upgrade of our corporate Visual Identity System (VIS). As part of this initiative, we will gradually replace all product labels and packaging designs starting today, showcasing a more modern and professional brand identity (see attached images of the new label and packaging designs). **We solemnly promise that during this transition period, the quality and performance of our products will remain consistent, and our service standards will not change.**

The full update is expected to be completed by **December 31, 2025**. During the transition process, you may see both the old and new labels and packaging designs in the market simultaneously. We sincerely apologize for any inconvenience this may cause and deeply appreciate your understanding and support. We believe this new look will further enhance your experience and add greater value to our brand. If you have any questions or require further assistance during this process, please feel free to contact our sales team.

Thank you for your cooperation. We look forward to continuing to work with you to create a brighter and more successful future together!

Sincerely,

Bestzyme Biotech Inc.

February 6, 2025

Figure 1: Product Label Sticker

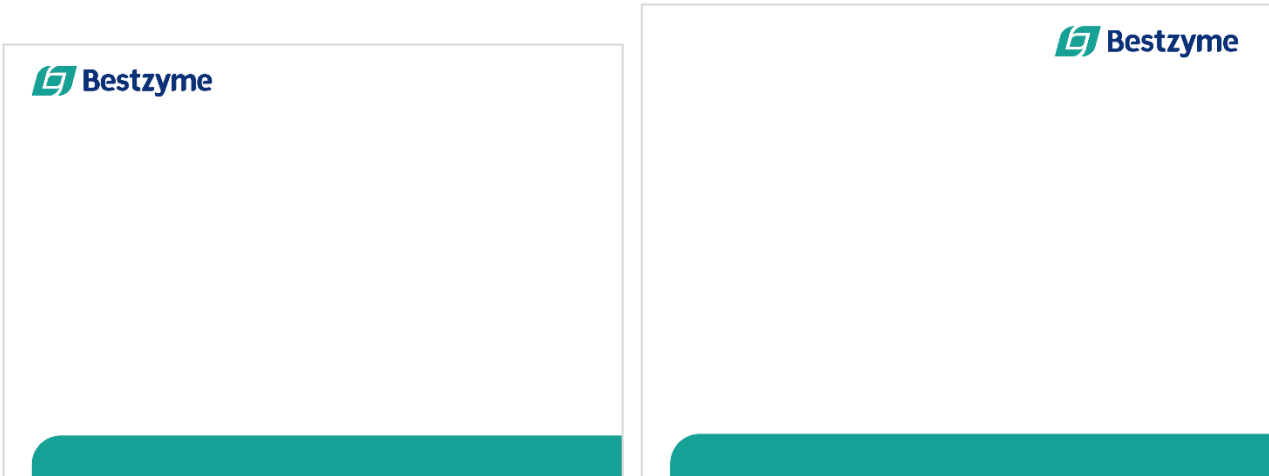


Figure 2: Product Packaging Bag

